# Conducting a <u>Successful</u> IBR

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# Purpose of the IBR



- Achieve mutual understanding of the performance measurement baseline (PMB)
- Identify potential risks early
- Agree on a plan of action to address risks
- Provide a forum to discuss PM's expectations or concerns
- Establish a plan to address problem areas

# Purpose Cont'd...



- Increase confidence in the project's PMB
- Provide a thorough understanding of the project plan
- Lay a solid foundation by which project performance will be measured

# Important Objectives for a Successful Review



- 1. The technical scope of work is fully included and consistent with authorizing documents
- 2. Key scheduled milestones are identified
- Supporting schedules reflect a logical flow to accomplish the technical work scope
- Resources (budgets, facilities, personnel, skills, etc.) are adequate and available for the assigned tasks

# Important Objectives cont'd...

- 5. Tasks are planned and can be measured objectively, relative to technical progress
- 6. Underlying PMB rationales are reasonable (attainable)
- 7. Managers have appropriately implemented required management processes

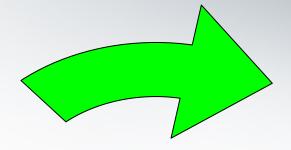
# "IBR" is not End Objective...



"It is one element of an iterative, continuing process that provides a structure for program management to openly discuss the project's plan, strengths, and risks".\*

\*Source: The Program Manager's Guide to the IBR Process, p. 4

# **The IBR Process**



**IBR Preparation** 

**IBR Execution** 



# **Preparation**



# **Preparation is Key**



- To ensure a successful IBR, the teams involved must be adequately prepared
- Start preparation concurrently with the development of the PMB
- Prior to IBR Execution, ensure the PMB reflects the entire scope of work at the appropriate level

Refer to "The IBR Success Pack"

# **Preparatory Steps**



- 1. Develop plan for IBR
- 2. Define review objectives
- 3. Identify key responsibilities
- 4. Determine level of technical expertise required

# Preparatory Steps cont'd...

- 5. Determine training requirements
- 6. Review scope, SOW, contract
- 7. Determine risk evaluation criteria
- 8. Determine procedure to document risks

# **IBR Preparation Checklist**

- □ Develop IBR Execution Plan
- ☐ Define S.M.A.R.T. Objectives
- ☐ Determine team composition
  - Integration Specialist
  - Test Engineer
  - Software Engineer
  - Business Management
  - Subcontract Management
  - Etc.

#### IBR Preparation Checklist cont'd...

- ☐ Training: Focus on:
  - Risk
  - Earned Value Management methods
- Perform thorough review of SOW, Contract
- Define Risk Management Plan
  - Risk Identification
  - Risk Analysis
  - Risk Quantification
  - Response Strategies

# **IBR Execution!**



#### Intent of the Review

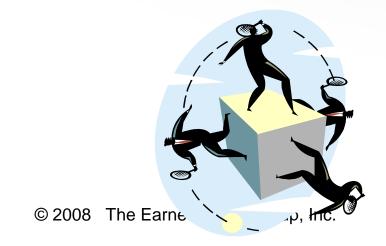


- Provide the PMs with a mutual understanding of the project performance measurement baseline
- Identify Risk
- Gain agreement on a plan of action to address identified risk

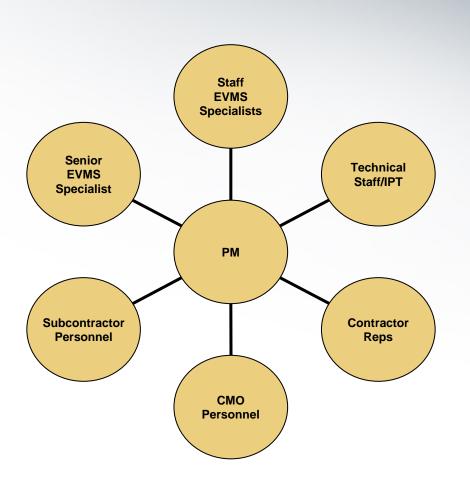
# **Team Composition**



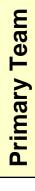
- Participants identified based on technical expertise
- Size and team composition should reflect program expectations and risks
- Subcontractor representative should attend



# **Typical Team Composition**



#### **Team Members**



- ✓ Program Director, Team Lead
- ✓ System Engineer, Deputy System Engineer
- √ Technical Staff and IPT Leads

# **Support Team**

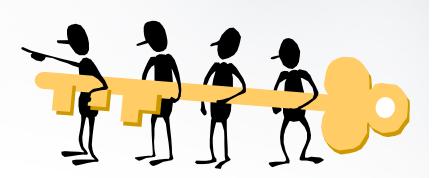
#### Team Members cont'd...



- ✓ EVMS support personnel
- √ schedule analysts
- √ financial managers
- √ cost analysts
- √ contracting officer
- √ contract management personnel

# Roles and Responsibilities

- Program Director and technical staff
  - Responsible for IBR
  - Representing Key stakeholders



#### Roles and Responsibilities cont'd...



- Program Managers have the sole responsibility
  - Plan the IBR
    - training
    - membership
    - agenda, in-briefing, and out briefing
  - Ensure that appropriate technical managers lead the discussions
  - Send a clear signal to all team members that this is vital to project success
  - Establish plans to incorporate IBR results into the management process

# Role of Technical Staff & Integrated Project Team Leads



- Participate actively in training
- Lead/conduct IBR baseline discussions
- Resolve differences: document any concerns or issues
- Document results of discussions for future action

# Role of Support Team



- Primary: support IBR Team Member review assist their assessment of:
  - schedule realism
  - cost realism
  - earned value methods
- Secondary: Assist Program Manager with overall risk assessments such as:
  - resource constraints
  - overall funding constraints
  - indirect cost & business base assumptions

# Role of Support Team cont'd...



- May use contact with contractor as a basis for initiating discussions on related topics
  - Establishing a joint surveillance process and metrics
  - Contractor's formal EAC process
  - Contractor use and review earned value data
  - Streamlining and tailoring reporting

#### **Role of Contractor**



- Plan and establish the program baseline
- Provide government team with an overview of their EVM system
- Participate in joint training
- Discuss adequacy of baseline and risks during IBR

#### Role of the Contractor cont'd...

- Documentation
  - make available for pre-IBR review
  - provide during baseline discussions
- Use EVMS to manage program baseline

# **Discussions During Review**



- Ensure that planning is adequate at the control account level
  - Understand how risks were incorporated into the plan
- Examples of past discussions and outcomes:
  - Compared budget in control account plan to schedule. Found discrepancy - end of schedule activities without budget assignment
  - Discussed basis for cost estimate. When compared to actual history on prior contract, new estimate was aggressive (~10% less). Discussed assumptions and documented as budget risk.
  - Discussed earned value technique and came to conclusion that a different technique was warranted. Contractor agreed and revised the control account the next day.

#### Park It!



Anything that does not support the intent of the IBR, should be parked in a parking lot to be addressed outside of the review!

### Closing the IBR



- Ensure mutual understanding and acceptance of the PMB has been reached
- Agree upon an action plan for responding to identified risks
- Document all identified risks

#### **Post IBR**

- A risk summary is provided to all PMs
- Summaries should include:
  - Identified Risks
  - Classification: High, Medium, Low
  - Response Strategy: Mitigate, Avoid, Transfer, Accept
  - Owner

Note: Risk classification should be based on criteria decided upon during the IBR.

#### Post IBR cont'd



- Management processes used to maintain the integrity of the PMB should be identified.
  - Baseline Maintenance Process
  - Risk Management Process
  - Business Process

# **Management Processes**



- Baseline Maintenance
  - Defines how approved changes will be incorporated within the baseline
  - Ensures the PMB is maintained and always reflects current plan for accomplishing remaining work
- Risk Management
  - Risks are documented and classified
  - Ongoing ownership and monitoring of risks

#### Management Processes cont'd...



#### Business Process

- Scheduling of approved changes to the technical baseline
- Methods for establishing estimate to complete
- Variance and trend analysis
- Other agency specific business support processes

# **Keys to IBR Success**



- Managed and focused discussions led by the Program Manager
- Creation of a collaborative environment from start to finish
- Advance preparation and training for all participants
- Comprehensive review of program documentation by Control Account Managers prior to IBR kickoff.